



Electronic Services. Realize the Benefits

As an expert in professional facilities management services, OMG's goal is to continually research and invest in technology and solutions that help our customers be successful. Electronic services are not foreign to most of us, however, it is important to be informed about each E-service options in order to choose the one that will provide the highest ROI for your organization.

Electronic services such as E-Bill/E-Statement Delivery, E-Payment, E-Form Delivery, and E-Reports helps businesses unite with their customers in efficient and profitable ways. The following lists benefits of using E-services:

- Dramatic Cost Savings
- Improved Customer Service
- Reduction of File Space
- Customized Report Generation and Delivery
- Improved Functionality of Management Analysis and Reporting
- Verification for Compliance and Audit Purposes
- SQL Server Redundancy, SSL Encryption, GeoTrust Certificates and Firewall Protection Minimize Exposure
- Data Protected from Intrusion and Loss
- Random Offsite Testing Ensures Coverage for Any Contingency
- Environmentally-Responsible Reduction of Paper Waste

E-Services modules can be used alone, or in combination with what the business currently has in place and it is all accessible via a customized web-based interface through any internet-ready location. You, as the business owner, would own the information and the program, and the E-Services partner would help you achieve your electronic communication goals by providing the expertise, hardware, programming, and software. Most E-Service providers will work with you to identify and implement the modules that make the most sense for your particular business.

Specific E-Services Options:

E-Bill/E-Statement Delivery

Your customers have the option of receiving their invoices and statements online. They benefit—and you benefit. E-Statements can be generated at a fraction of the cost associated with printing, stuffing, and processing return mail—while they increase advertising and promotional opportunities.

E-PAYMENT (Click-To-Pay)

Combine E-Bill/E-Statements with E-Payments/Click-To-Pay options, and customers generally pay sooner—payment cycles are typically shortened by several days. E-Payment is one of the most popular E-Services features—because it is convenient and offers substantial cost savings potential.

E-Form Delivery

Electronic Form Delivery is about convenience, efficiency, and cost savings. With this module, you can generate and brand commonly used forms (such as address changes, service requests, surveys,

and more) and give your customers the convenient option of completing and submitting online. You get virtually instantaneous receipt of the information while eliminating postage costs.

E-Report Management

Report scheduling, distribution, and user access levels are customizable. The electronic process streamlines reporting, helps safeguard your data, and enhances compliancy to meet regulatory recordkeeping requirements. Benefits include increased staff productivity, query process for ad hoc reporting is simplified, data exports to XLS, CSV, or HTML formats, and you are empowered to create and distribute customized reports while procedures are standardized to help eliminate inefficiency.

Call OMG today to see if an E-Service solution is right for your organization. Call today – 1.800.207.4807 or e-mail at info@omgservices.com.