



May 2014

WELCOME ABOARD

Shakera Moore—File Clerk
Hilary Gosnell—Administrative Assistant
Brenda Calloway—Processor
Matthew Morris—Office Services Clerk
Cati Odle-Receptionist

CONGRATULATIONS

- Congrats to Sean Smith & Misty Norman in their recent promotions to Team Leader positions in the Ohio area.
- Congratulations to **Josh Michaels** for earning his MDC.
- Client liaison from our client site in Louisville wanted to share “how much she appreciated the mail room's help (**David Brock, Christy Dunaway and Amy Larrabee**) these past several weeks” citing “they have been a HUGE help with the Papa Cards”
- Don Massingale wanted to say that “I have been very impressed with the candidates and sourcing that **Tammie Ewell** has sent out to AMIG. Everyone has been spot on to what we are looking for. She has done a great job of getting the candidates scheduled and sending an email to them to remind them about the interview dates and times. She has done an all-around excellent job with trying to get AMIG up to full staff.”
- A big shout out to **Dana Yurkanin** from Brandin and the HR team for saving us valuable time in her ability to interview her people and make the decision to put the right people in her open positions at our client site in Louisville.
- Client liaison from our client site in Cincinnati, shared her appreciation to the **Mail Room Staff** for researching and locating a letter before it was sent offsite.
- Client liaison from our client site in Cincinnati, wanted to let us know how appreciative she was “that **Faye Carter and her team** did a great job of scanning the 2013 invoices. I was able to take the individual files off the thumb drive and place them in the proper folders on our shared drive very quickly and easily. Please give **Faye and those who helped** a gracious “Thanks” from me. “
- Education Coordinator at our site in the Cleveland area, communicated that “**Lynn Neuffer** and the crew were absolutely amazing. Despite numerous delays and a limited turnaround window, Lynn did an exceptional job in getting everything taken care of and keeping our liaison informed of the progress every step of the way. The books came out great, and were done in time for our conference even though we didn't leave Lynn much wiggle room in the schedule. I would not hesitate to go back to Lynn for our next printing job, and will recommend her highly to my colleagues at our sister companies.”
- Client liaison, at a Cleveland area site, wanted to thank **Rich Platt** for all his help on a Business Reply Special Project.
- **MacKenzie Gallagher** has done an amazing job implementing our new site in Louisville, KY! We had very little time to prepare and she, **Will Vance** and **Ben Ireland** have been phenomenal and our Client has been extremely pleased. Great Job Team!!!!
- Sue wants to thank **Britt Maher**, for helping find new sales leads and bringing a new set of talents to my prospecting efforts. – You are the Best!!!
- **Mark Hale**, OMG Account Executive at one of our large Cincinnati sites has been approved for his CMDSM Certification Renewal for the next 3 years. Congratulations Mark and thank you for staying involved with the Mail Systems Management Association.