



June 2014

WELCOME ABOARD

Kim Burton
Hillary Boston
Lora Ganote
Mirisa Weber
Rod Ahossin
Mary Thomas
David Cifranic
Brandon Echols
Melissa Goodwin
Trashona Fowler

CONGRATULATIONS

Congratulations to **Vincent Jones** in Cincinnati and **Jackie Williams** in Cleveland for earning their MDC Certification.

From **Dave Crowell** at our client site in Fairfield, CA, "Pardon me while I "toot the OMG horn". Our client bought us pizza last week, along with sending a couple of e-cards.....I'm happy to say that the **OMG Team** is working hard for our NB customers and keeping everyone happy."

Another client at our client site in Fairfield, CA shared the following note for **David Crowell**. "I just wanted to THANK YOU for all your support over the last few months with the Ergotron equipment orders. It was a little crazy!! You did an amazing job keeping track of all the orders and what went where and to whom. I can't thank you enough for helping make my job so much easier! You helped make the overall project to install all those computer arms a success! Thank you, again!!"

Tori Gray at our site in Louisville, KY shared the following, "I wanted to give kudos to **Bob Wheeler** for all of the help with the file room project. **Bob** put his work aside to assist with scanning I-9's in order to help meet our June 31st deadline. Thanks so much **Bob!**" **Tori** also shared a "thanks to **Cati Odle**, She is always willing to help on any project the switchboard team is assigned. **Cati** is always willing to assist me in updating the Phone List and check printers. Kudos to **Cati!**"

An Associate Professor at our University site in Cleveland recognized **Michael Bertschinger**. "Everyone is thrilled with the poster you designed." Thanks so much!!!

Will Vance wanted to recognize the **OMG team at our site in Louisville (East End)** and stated that **Team** there should get a "shout out" as a whole for the most kudos in the company."

Mark Hale, Account Manager at our client site in Amelia, OH, was recently recognized by the by the National Board of Directors of the MSMA, "In recognition and appreciation of your dedication and contributions to the education and professional growth of others in our industry through the MSMA National Learning Event Webinar Series by presenting Graduated Discipline: *A Method to improve productivity and Employee Retention.*"

Sue Levanger wanted to share “kudos to **Tammie Ewell** for her preparation and presentation of “Effective Customer Service Attributes”. The stories that were used as examples were ones that every single person can relate to and apply to our daily lives both professionally and personally. I felt personally motivated especially when she shared the story of the husband who’s wife was 5 years “cancer free”. Thanks so much!! **Tammie** – I am glad I was one of the first groups to hear this. You did a superb job! “

Britt Maher shared that “**Brittany Zorn** deserves a huge KUDOS- She ran a production job this week that was over 50,000 clicks plus finishing work. Doing it in house (rather than our client sending it to the vendor out of house), it saved our client over \$5,000! She also was able to get it done a week ahead of schedule, even considering the holiday, and a large volume of print projects going on currently. The client was extremely happy and very impressed!”