



## February 2014

### **WELCOME ABOARD**

**Cynthia Stevens**, File Imaging Clerk, Cincinnati/Dayton area

**Mercedes Battle**, File Imaging Clerk, Cincinnati/Dayton area

**Courtney Mahaffey**, File Imaging Clerk

**Misty Norman**, File Imaging Clerk

### **CONGRATULATIONS**

Compliments from our client: for **Faye Carter** and **Mark Hale** “Thanks for your time and efforts yesterday and last week. Your explanation certainly helped me understand what your imaging team does. I certainly couldn’t do it but the flow I think I got. You did a great job. “

**Britt Maher** wanted to “give a big thanks to **Don Massingale** and **Danita Laird** for coming up to one of his sites to help interview, do orientation and paperwork for new hires. They braved the sub-zero temps to help us be successful as a team, and it is worth a huge thanks .”

**Don Massingale** wanted to include Kudos to **Britt Maher**, **MacKenzie Gahlinger** and **Jackie Taylor**. “They have already gotten several review binders completed and approved for client review in less than a week from the first draft submission date. This is a very good job using the procedure and teamwork to get the job done correctly and quickly. Keep up the good work..”

**Congratulations to the following employees for earning their Mailpiece Design Certification:**

**Matthew Wilder** a Cincinnati Floater— MDC

**Brian Santoro** at Vantiv— MDC

**James Wolfe** a Cincinnati Floater—MDC

A Toldeo Client Liaison recently shared with **Steve Leslie** that he was very happy with how the mailroom is running now. He said he hasn’t gotten any complaints at all about the mailroom and everything looks great.