



**August 2014**

### **WELCOME ABOARD**

**Creshauna Thompson**, Mail Clerk  
**Jennifer Fiscus**, Mail Clerk  
**Cameron Moffatt**, Kentucky Field Supervisor  
**Cody Ringsakar**, Kentucky Floater  
**Teresa Pendergrass**, Processor

### **CONGRATULATIONS**

- Thank you to **Jason Watson (Cincinnati)** and **Eric Brogden (Cleveland)** for their five years of service with OMG.
- Thank you to **Faye Carter**, (Cincinnati) for her fifteen year anniversary at OMG.
- Laticia McDonald (Louisville), wrote "I wanted to express to you how much I appreciate the opportunity to work with such a hard working individual as **Pam Eisenbach**. She really works hard to please everyone and makes sure that everyone is taken care of. She absolutely does it all and can still manage a smile and maintain a pleasant attitude. This is an attribute that is very hard to find. You can tell by how hard she works that she has a strong work ethic. "
- Krystal Mosley (Cleveland) shared that **Kareema Gamble** "is always very pleasant, and knowledgeable. She always comes in with a smile, she smiles walking through the hospital, and is often helpful assisting lost patients. We are quick to complain about bad service, not so quick to compliment. Please pass my compliments to her. And tell her that she does a great job."
- Nancy Koneval wanted to share her "utmost pleasure with **Jacqueline Williams**, mail delivery service to the SOM. She is always pleasant, courteous, friendly, and very professional. She is dependable, reliable, and on time. I am very honored to work with such a capable, intelligent, and dedicated person." **Shatoyia Hatchett** wanted to give Kudos to the **OMG team** at one of our sites in Louisville for being knowledgeable about the work process and adapting to the recent work process changes. Shatoyia also wanted to give kudos to **Jennifer Osborne**. "She is always willing to go the extra mile to help out."

### **WALK THE TALK**

When reviewing nominations the Operations team was looking for individuals who exemplified what it means to be a part of OMG. This is someone who is always positive, works with a smile, and has a great attitude no matter the circumstances.

Congratulations to the following nominees:

Jennifer Osborne  
Carissa Kelley  
LaDonna Brown  
Veronica Vales  
Dana Yurkanin

Please join us in congratulating **Dana Yurkanin** for being selected the Walk the Talk Winner for the second quarter of 2014.

Dana works as an Account Manager at one of our client accounts in Louisville, KY and has worked for OMG since March of 2013.

### **HATS OFF**

When reviewing nominations, the HR team was looking for nominations that exhibited an OMG employee defining the phrase "above and beyond". The following nominations received exhibited shining examples of how to perform on a daily basis not just for the client. For going above and beyond to help out a coworker at his/ her site, another site or management. Specifically, they were looking for persons who exemplified the companies' "what else can we do for you" attitude!!

Congratulations to the following nominees:

Dana Yurkanin

Carissa Kelley

Tori Gray

Misti Norman

Mark Sotelo

Please join us in congratulating **Carissa Kelley** for being selected the Hats Off winner for the second quarter of 2014. Carissa works as our Administrative Clerk at one of our client accounts in Louisville, KY and has worked for OMG since July 2013.