



April 2014

WELCOME ABOARD

Amanda Conner, Administrative Assistant, Huntington, IN
Kathleen Berry, Mail Clerk, Toledo, OH
Michael Mathis, Mail Clerk, Cleveland, OH
Breaunna Coutts, Receptionist at Papa Johns

CONGRATULATIONS

- **Shatoyia Hatchett** for her recent promotion to Team Leader, Louisville, KY.
- Congratulations to **Retha Wilkinson**, **Rebecca Seligman**, and **Christina Schweizer** for earning their MDC Certification.
- **Christy Dunaway** wanted to give “Kudo's to **Shatoyia Hatchett** for being such an amazing trainer. She was very patient with me even when I asked the same question multiple times to ensure that I understood the process. She is VERY knowledgeable of her job and made sure to take me through different scenario's that have come her way so that I will know how to work through them on my own. I appreciate her taking the time out of her day to show me the ropes and to do it in such a professional way.”
- A Client Liaison in Fairfield, CA sent the following recognition to **Dave Crowell**; “Thank you for demonstrating the “Company Way” earlier this afternoon. When the carpet installer arrived and you realized that our MPR room needed to be emptied out, you didn't ask if I needed help, nor did you need me to ask you for help. You just jumped right in and helped me empty the entire room out in minutes. I really appreciate your helping hand! You epitomize our values of Caring and Collaboration”
- **Christy Dunaway** wanted to give a “huge Kudo's to **David Brock** for all of his hard work with the cost savings spreadsheet. He worked very hard for days making sure that all of the rates were correct so that we could accurately track each piece of mail at the price that it goes out as. Countless times I watched him go from the meter machine to the computer adjusting pricing and piece counts and he didn't stop until everything was correct. Thank you so much for your hard work Brock!!!!”
- Sue Levanger asked to recognize both **Jackie Taylor** and **Paul Chavez**. “**Jackie Taylor** has been fierce with her assistance in RFP responses and Proposal presentations. She has brought valuable insight and her knowledge of Courier and Courier Routes is vast. With all the interest OMG is getting for Courier Services – **Jackie** is a HUGE part of our getting that portion of the business”. “**Paul Chavez** took on a project to help Sales provide information to a prospective 2014 customer on Medical Courier programs. The prospective client needed an OMG Case Study that showed our expertise in analysis, implementation and savings. We now have a great document that will help not only this prospective client – but many others. Thanks **Paul** – you rock!!!”